

# AGAPE SHAHVERDIAN

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## PROFESSIONAL SUMMARY

Highly motivated Sales Associate with extensive customer service and sales experience.

Ability to communicate quickly with the customer.

Outgoing sales professional with track record of driving increased sales, improving buying experience and elevating company profile with target market.

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## WORK HISTORY

**Barista, 11/2022 to 09/2023**

**Comma Cafe - Iran Tehran**

I was working as a barista in one of the Kama Cafe branches in Tehran

**Customer Support Advisor, 01/2021 to 11/2022**

**Golden SB Tech - Armenia**

I was working as a Customer Support Advisor in an IT company

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## EDUCATION

**Bachelor in Architectural Studies, Drawing Architecture, 06/2021**

**Roudehen Islamic Azad University - Tehran Iran**

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## CONTACT

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## SKILLS

- .Preparation of various types of coffee
  - .Opening and Closing Duties
  - .Beverage Preparation
  - .POS Systems
  - .Espresso Machine Operation
  - .Up-Selling
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